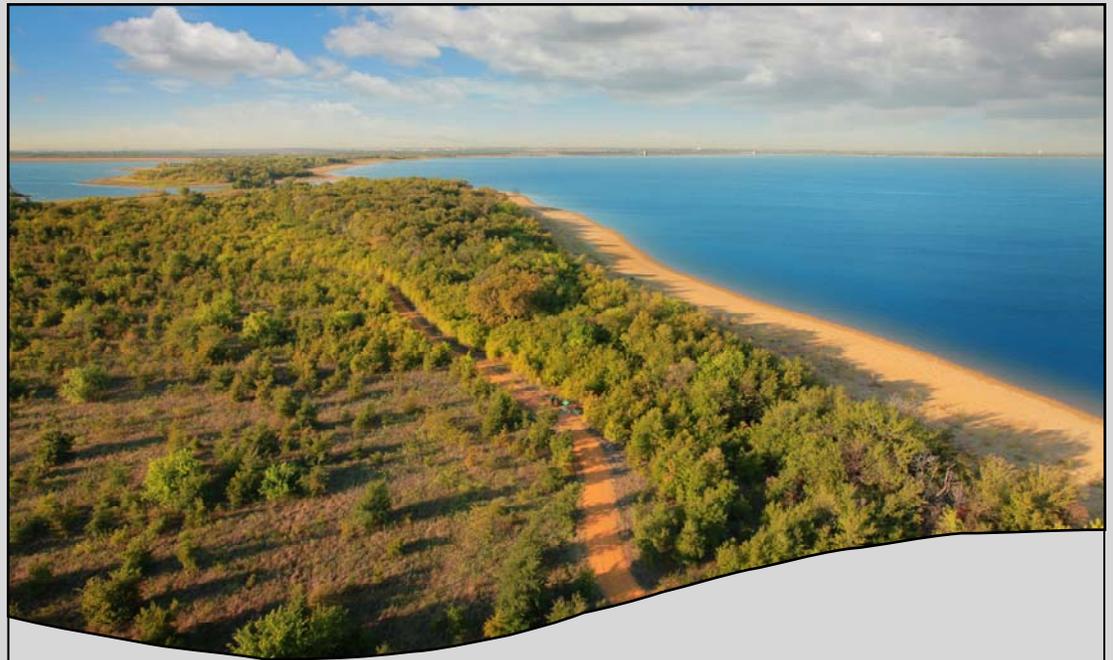


Aug. 11, 2014

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The Colony
2013
All-America City Finalist



Texas Comptroller
Leadership Circle Gold Member



TREE CITY USA



playful city usa
KaBOOM! National Campaign for Play

“The greatness of a man is not in how much wealth he acquires, but in his integrity and his ability to affect those around him positively”

— Bob Marley

“The Futures Bright, Wear Your Sunglasses”

— Ian Somerhalder



From City Manager Troy Powell

Under the direction of The Colony City Council, my office oversees all of the city's day-to-day operations and services, including management of the city's budget. These tasks are accomplished in partnership with a team of dedicated and professional departmental directors with whom I am proud to serve alongside for the betterment of this wonderful community and its residents.

It is also my responsibility to ensure the vision for the future of the city is realized, as determined by the council and the constituents they represent. It is my belief that The Colony is now and will continue to be a vibrant, evolving community that attracts new residents, visitors and businesses eager to become a part of that future.

August 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

- City Council
- Planning and Zoning
- Economic Development Corporation
- Community Development Corporation
- Board of Adjustment
- Technology Board
- Library Board
- Community Image Advisory Board

September 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

- City Council
- Planning and Zoning
- Economic Development Corporation
- Community Development Corporation
- Board of Adjustment
- Technology Board
- Library Board
- Community Image Advisory Board

Parks and Recreation

Summer Cinema Clubhouse

The Lego Movie

Date: Thursday, Aug. 14

Time: Noon doors / 1 p.m. movie

Location: The Colony Recreation Center, 5151 North Colony Blvd.

Cost: Free

Sunset Concert Series

The Creek Band

Date: Friday, Aug. 15

Time: 8 to 10 p.m.

Location: Stewart Creek Park, 3700 Sparks Road

Cost: Free vehicle admission 30 minutes prior to start of the performance

Back to School Bash

Date: Tuesday, Aug. 19

Time: 5 to 8 p.m.

Location: The Colony Recreation Center, 5151 N. Colony Blvd.

Cost: Free for residents; \$3 for non-residents

Movies In The Park

Free Birds

Date: Friday, Sept. 5

Time: 7:45 p.m.

Location: The Colony Five Star Complex 4100 Blair Oaks

Cost: Free

Sunset Concert Series

Danny Allen

Date: Friday, Sept. 12

Time: 8 to 10 p.m.

Location: Stewart Creek Park, 3700 Sparks Road

Cost: Free vehicle admission 30 minutes prior to start of the performance

Bow-Wow Luau

Date: Saturday, Sept. 13

Time: 10 a.m. to 2 p.m.

Location: Hawaiian Falls Waterpark, 4400 Paige Road

Cost: \$20/person, limit two dogs per person; \$15/person for TC residents; \$10 each additional person

Movies In The Park

Frozen

Date: Friday, Oct. 3

Time: 7:15 p.m.

Location: The Colony Five Star Complex, 4100 Blair Oaks

Cost: Free

The Colony Public Library

eReader Office Hours

Bring in your eReader or tablet and learn how to get free ebooks and audiobooks from the Library's downloadable books services

Dates & Times: 7 p.m. Tuesday, Aug. 19, and Wednesday, Aug. 27

Location: The Colony Public Library, 6800 Main St.

Home Seller's Seminar

Date: Wednesday, Aug. 13

Time: 7 p.m.

Location: The Colony Public Library, 6800 Main St.

Writers Circle

Date: Tuesday, Aug. 19

Time: 7 p.m.

Location: The Colony Public Library, 6800 Main St.

Teen Anime Club

Date: Wednesdays, Aug. 20 and 27

Time: 7 p.m.

Location: The Colony Public Library, 6800 Main St.

Friends of The Colony Public Library Officers Meeting

Date: Thursday, Aug. 21

Time: 7 p.m.

Location: The Colony Public Library, 6800 Main St.

No-Stress Book Club

Date: Wednesday, Aug. 27

Time: 7 p.m.

Location: The Colony Public Library, 6800 Main St.

Bilingual Spanish/English Story Time

Date: Thursdays, month of September

Time: 10:15 a.m.

Location: The Colony Public Library, 6800 Main St.

Toddler Sensory Play Date

Date: Sept. 30

Location: The Colony Public Library, 6800 Main St.

Star Wars Read Day Celebration

Date: Friday, Oct. 10

Time: 3:30 to 5 p.m.

Location: The Colony Public Library, 6800 Main St.

Back to Hogwarts Event

Date: Saturday, Oct. 18

Time: TBA

Location: The Colony Public Library, 6800 Main St.



Mosquito season continues

We are now in the middle of the mosquito season, so residents are urged to take a proactive approach to battling mosquitos on their private property. The best way to do this is by learning and following the “4 Ds:”

Dress to protect: Wear long sleeves and long pants.

Dusk and Dawn: Avoid being outside at these times.

Defend: Wear insect repellent with DEET, Picaridin, Oil of Lemon Eucalyptus or an effective alternative.

Drain standing water: Eliminate any water that stands for longer than five days or treat water with larvicide according to the label.

The City of The Colony has a weekly mosquito trapping and testing program. So far in 2014, all tests have been negative for West Nile virus. To help combat West Nile in The Colony, all residents are asked to be alert to issues that may be taking place on private property in your neighborhood. The City needs to know about green pools, spas, non-draining boats, old tires, or anything that is non-maintained and holds water. The City can only address issues that are visible from a public right of way (i.e. alley, sidewalk or street). To report issues, please call 972-624-3160 or email mosquitoes@thecolonytx.gov so we can address the hazards. Please be sure to include the address of the problem when leaving a message.

THE COLONY
THE Lake



THE Golf



THE Fun



Only 20 miles north of Dallas, The Colony offers year-round entertainment and attractions to please the whole family. Plan your trip to coincide with Liberty by the Lake, our annual Independence Day festival.

Grandscape opening in 2015!

f TCCVB
VisitTheColony



VisitTheColonyTx.com 877-264-4386

visit **THE COLONY**
CITY BY THE LAKE

Your Playcation Destination

Home Dining Lodging Events Attractions Plan a Meeting or Event Media Visitor Guide The Playbook CVB

THE GOLF

[About the CVB](#)
[Get Here](#)
[Discounts](#)
[DFW Attractions](#)
[About The Colony](#)
[Traveling Around Texas](#)

EAT From casual to elegant, Mexican to Italian, lakeside to fireside, The Colony has a full

PLAY Explore a vast range of outdoor adventures. Spend your day fishing, boating,

MEET The Colony offers a variety of unique meeting space from a 33,000 square foot Tudor-

STAY Whether a weekend get-away or an extended stay, The Colony hotels offer the

REQUEST A VISITORS GUIDE >
nytx.com/index.php

THE COLONY
TEXAS

Meeting Planners Guide
A COMPREHENSIVE GUIDE TO ALL THINGS THE COLONY

VISITOR RESOURCES
Transportation, Maps
Healthcare & more

MEETING VENUES
Small meeting space to
Grand Ballrooms

FEATURING:

THE Hotels Preview all our properties & their amenities

THE Fun Discover annual events & must-see attractions

THE Food Explore local Texas Meats & traditional fare

THE Lake



THE Golf



THE Fun

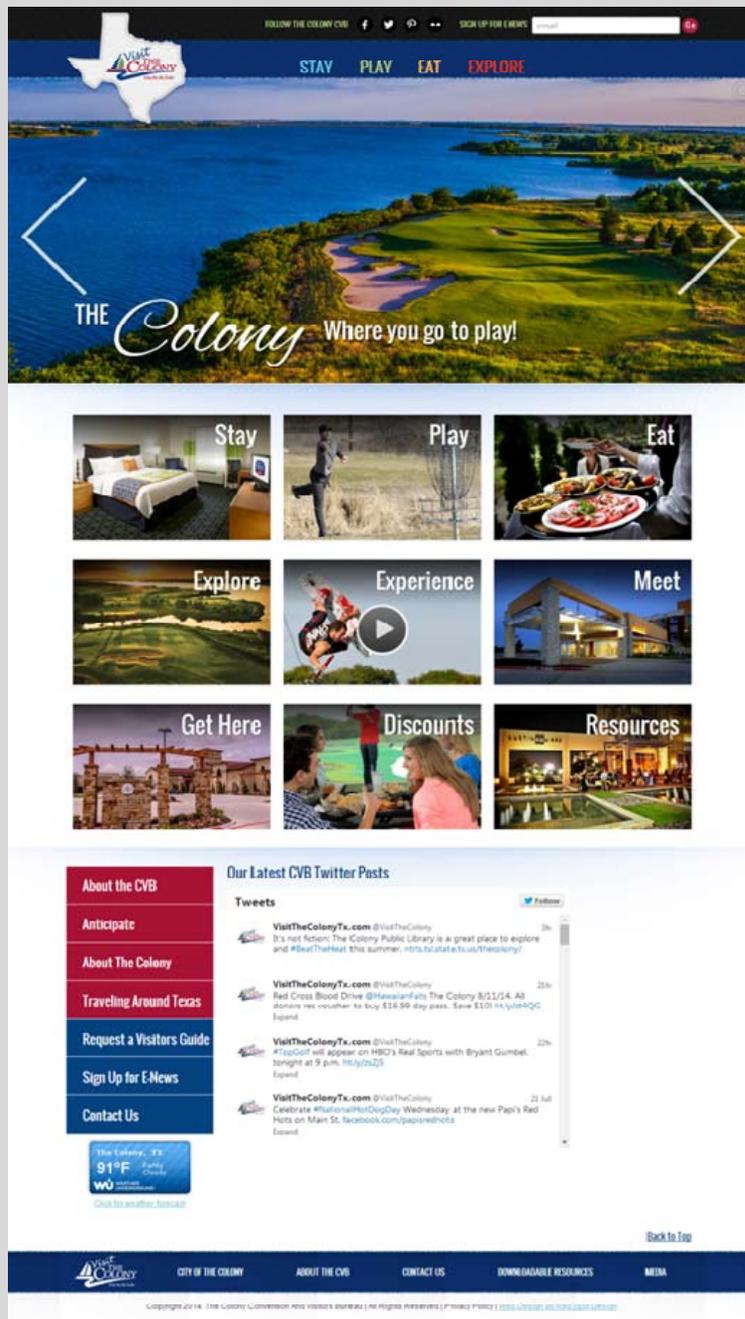


Visit
THE COLONY

Here's a brief look at what's been happening the past month in the city's **Convention & Visitors Bureau**:

- The CVB's own T.C. Tex was honored to participate in the Liberty by the Lake parade as the Grand Marshal. T.C. Tex rode in the vehicle representing the state of Texas in the "50 States of the Union" themed parade along with other floats representing such states as Louisiana, Hawaii and Nevada. Mariko also took part in the patriotic parade as a judge alongside Amanda Garcia.
- CVB and Communications met with Ron Rossetti of The Colony Road Runners club to discuss the promotion of the upcoming second annual The Colony Half Marathon in October. The event has been added to the CVB's events page (<http://visitthecolonytx.com/play/events>) and will remain in rotation on the social media calendar through October. In addition, the CVB is providing flyers to visitors who stop by for more information.
- The Colony CVB attended the Sunset Concert Series at Stewart Creek Park. In-and-Out Burger was on-site providing music lovers with free burgers, chips and drinks allowing attendees to enjoy great food while listening to catchy acoustic cover songs and watching the sunset over Lewisville Lake.
- The Colony CVB was contacted by the Texarkana Travel Information Center to request 100 copies of The Colony visitor's guides.
- Tourism Director Diane Baxter enjoyed sharing ideas at a marketing meeting with the Director of Sales Jennifer Cano for the Marriott properties. Concepts were exchanged for unique promotional ideas and increased communications between the two entities.
- The Colony CVB provided City Secretary Christie Wilson with 250 visitor guides and Southern Denton County visitor guides for the Texas Municipal Clerks Association training session co-hosted by the Lone Star Chapter.
- The CVB met with the Field Marketing Manager and DFW Marketing Representative from Peter Piper Pizza to discuss cross promotion between the restaurant and the city of The Colony. The CVB provided the Peter Piper reps with ways to connect with residents, various marketing opportunities both paid and free and suggested face-to-face grass-roots efforts such as involvement at our city events.
- Volunteers from the CVB, finance, library, fleet, communications, and former employees hosted a retirement party in honor of former Human Resource Director Margaret Burkett. The group spent several weeks planning and coordinating materials. Speakers included Diane Baxter, Bill Manning, Bill Hall, John Dillard, Patti Hicks, and Troy Powell. The CVB staff would like to thank Maggie for her years of service and friendship and wish her all the joy in her new found freedom.
- The Colony Convention and Visitors Bureau submitted the new CVB responsive website design in the Texas Association of Convention and Visitors Bureaus 2014 annual conference Idea Fair. The Colony CVB won first place in the website category in 2010 and hope to repeat with a win in 2014.

- Throughout the month of July the CVB has continued to promote the new website design. If you haven't seen the new design, please visit: www.VisitTheColonyTx.com!



- The CVB is often contacted by various businesses interested in getting listed on the CVB's website. Recently the owner of a local business sent us an inquiry through Facebook interested in advertising on the CVB's site or social media pages. In this particular case the business didn't qualify because it didn't meet the guidelines as being the type of business that would appeal to visitors and meeting planners (attractions, restaurants, events, etc.). However the CVB did supply alternative marketing opportunities and suggestions along with contact information.

- During the month of July The CVB sent advertising materials to Texas State Travel Guide, Texas Journey and we supplied our hotels with a revised events flyer.

JULY EVENTS IN THE COLONY

Visit THE COLONY
City by the Lake
VisitTheColonyTx.com

Experience our award winning tourism video

Independence Day
Date: Friday, July 4

Liberty 5K 10K & 1 Mile Fun Run
Date: Friday, July 4 / Time: 8:00 a.m.
Location: Stewart Creek Park (3700 Sparks Rd., The Colony, TX 75056)

Independence Day Parade "50 States of the Union"
Date: Friday, July 4 / Time: 10:00 a.m.
Location: Begins at Peters Colony Elementary School (5101 Nash Dr., The Colony, TX 75056)

Liberty By The Lake
Date: Friday, July 4 / Time: 4:00 p.m. - 10:00 p.m.
Location: Stewart Creek Park (3700 Sparks Rd., The Colony, TX 75056)

Summer Cinema Clubhouse
Date: Thursday, July 10 / Time: 12:00 p.m. - 3:00 p.m.
Location: The Colony Recreation Center (5151 North Colony Blvd., The Colony, TX 75056)

Sunset Concert Series
Date: Friday, July 11 / Time: 8:00 p.m. - 10:00 p.m.
Location: Stewart Creek Park (3700 Sparks Rd., The Colony, TX 75056)

LEGomania
Date: Saturday, July 12 / Time: 2:00 p.m. - 3:00 p.m.
Location: The Colony Public Library (6800 Main St., The Colony, TX 75056)

Family Fun Night
Date: Thursday, July 17 / Time: 7:00 p.m. - 8:00 p.m.
Location: The Colony Public Library (6800 Main St., The Colony, TX 75056)

Shakespeare in the Park - A Midsummer Night's Dream
Date: Friday, July 18 - Sunday, July 20 / Time: 4:00 p.m. - 10:00 p.m.
Location: Bill Allen Memorial Park (5900 Carroll Dr., The Colony, TX 75056)

Check out our newly redesigned, mobile friendly website: VisitTheColonyTx.com

The Colony Convention and Visitors Bureau • 6900 Main Street • The Colony, TX 75056 • 972-424-LAKE (5253)

- In the month of July the CVB sent out 180 visitor guides electronically and 143 by mail.
- The Colony CVB promoted the following topics through social media in July: The Colony Public Library, TopGolf, Lakeside Community Theatre, Lewisville Lake, Shakespeare in the Park, Hawaiian Falls Waterpark, Stewart Creek Park, TCPL LEGomania, LISD Aquatic Center, TOPGOLF nights, TOPGOLF Top Spin Saturday, T.C. Tex, Suntex Watersports, Peter Piper Pizza, The Colony Recreation Center, Summer Cinema Clubhouse, #BeatTheHeat, TCPL Duct Tape Creations, Liberty by the Lake, LBTL Salas Shootout, LBTL Watermelon Eating Contest, LBTL Parade, LBTL Wakeboard Contest, LBTL magician, LBTL fireworks, The Colony CVB website redesign, The Colony Half Marathon, Rocky Horror Show, Moving America Forward, Captain Jack's Floating Bar and Grill, Cascades Events Center, Stan's Lakeview Taphouse, CVB restaurant listings, National Lasagna Day, Top 10 Safest Places in Texas, Wing Stop, Whimsey & Grace, Red Cross blood drive, TCPL Fired Up About Reading, Metro Relief, Carter Blood-Care, Bill Allen Memorial Park, Family First Days, TCPL Family Fun Night, Texas Family Fitness, Tribute Golf Links and Guest House, Angelina's Don Francisco's Mexican Restaurant, Sunset Concert Series, Top 5 things to do in DFW, Nebraska Furniture Mart career fair, Yelp, Trip Advisor, Stewart Peninsula Golf Course, Lakes Lanes, National Chocolate Day, National Fried Chicken Day, Chapel at Ana Villa, and Grandscape.

The screenshot shows the City of The Colony website homepage. At the top left is the logo for 'THE COLONY City by the Lake' featuring a sailboat. To the right of the logo is a navigation bar with links for 'Calendar - News - Employment - Codes & Documents - Contact Us'. Further right are social media icons for Facebook, Twitter, and YouTube. Below this is a main navigation menu with items: 'Home', 'Government', 'Departments', 'News/Information', 'Online Services', and 'City Related Websites'. A left sidebar contains a list of links: 'Construction Updates', 'Residents', 'Businesses', 'Email Updates', 'Citizen Action Center', 'Community TV', 'Online Bill Pay', and 'Event Information'. The main content area features a large banner image of a boat on a lake at sunset. Below the banner are three columns of content: 'The Colony News' with a headline 'Firefighters battle four-alarm fire', 'City Calendar' with a headline '12/11/13 - Economic Development Corporation Mtg.', and 'Community Update' with a 'City Manager Weekly Report' link. A video player is visible in the bottom right of the community update section.

This is a Twitter profile card for the City of The Colony. It features the city's logo at the top, followed by the name 'City of The Colony' and the handle '@TheColonyTexas'. Below that, it says 'City by the Lake (RTs are not endorsements)' and 'The Colony, TX · TheColonyTx.gov'. At the bottom, it displays statistics: 1,670 TWEETS, 78 FOLLOWING, and 572 FOLLOWERS. There is an 'Edit profile' button on the right side.

This is a Facebook page for the City of The Colony - Texas Government. The header shows the city logo and a scenic photo of a lake with the text 'View from the Shoreline Trail'. The page name is 'City of The Colony - Texas Government' with a 'Liked' button and a 'Message' icon. It shows 2,053 likes and 121 people talking about this. Below the main content area are tabs for 'Photos', 'Likes', 'Map', and 'Events'. The 'Map' tab is active, showing a map of the city area.

If you are not already following us on social media sites, we'd love for you to keep up with at what's happening in the city at: facebook.com/thecolonytexas and twitter.com/thecolonytexas . You can also sign up to receive information via email at: [Citizen Action Center](#)



TheColonyTexas



TheColonyTexas



CityofTheColonyTX

Here's a brief look at what's been happening the past month in the city's **Communications Department**:

- The Colony was recently named one of the Top 10 Safest Cities in Texas by Movoto Real Estate. According to Movoto, "This Dallas suburb may be best known as a great place for sports because of its Five Star Athletic Complex, but it is also a great place to raise a family, with one of the lowest crime rates in Texas." Naturally, we shared this information on our social media, which generated huge interest from our followers. Our Facebook post reached more than 13,500 users, was Liked 261 times and shared 97 times, making it far and away the most popular social media post in the city's history. See the list here: <http://www.movoto.com/tx/safest-places-in-texas/>.
- Communications Director Diane Baxter has been coordinating with WFAA Channel 8 to co-host a Family First Day at Hawaiian Falls Waterpark on Aug. 8. WFAA anchors will be live on site from 3 to 6 p.m. that day promoting "fun in the sun" in The Colony as well as programs and special events available through the city's Parks and Recreation Department. Participants at city booths will include PARD staff, TCPD officers, Animal Services volunteers, and Communications/CVB staff. A schedule of events for The Colony's Family First Day is available at: <http://www.wfaa.com/community/family-first/FAMILY-FIRST-DAY-AT-HAWAIIAN-FALLS-268628812.html>.
- This past month's installment of the city's departmental Wordpress blog featured The Colony Police Department's crime-prevention programs, with special emphasis on National Night Out. The story highlights the work of the Community Resource Officer, who not only oversees involvement in NNO but also the Citizens Police Academy, educational initiatives at the elementary schools, fraud and scam alerts, and more. See the whole story at: <http://thecolonytx.wordpress.com/2014/07/29/proactive-approach/>.
- Communications staff members have begun work on a new PSA video about pending reconstruction of Main Street. Preliminary research has included study of other cities' videos and gathering of input from the City Manager's Office and Engineering Department. It is our objective that the video provide residents and commuters with not only useful information about the project but also a call to action for patience and safe maneuvering in construction zones.
- Final budget preparations for the fiscal year 2014-2015 were completed and submitted for council review and approval.
- Communications and CVB staff spent some time retrieving trash and debris off of our section of Paige Road in compliance with the Adopt-A-Street program. If your organization would like to get involved please call Terry Gilman at 972-624-3130.
- In conjunction with Facilities Maintenance, the Communications Department maintained a dialogue with residents during the days following a particularly destructive thunderstorm in mid-July to ensure the public was informed about the city's efforts to help collect tree limbs and other debris.
- The department is currently coordinating with the City Secretary's Office to compile and publish brief biographies for members of The Colony City Council. The bios will contain basic information and are planned to be available on the city's website.

- Communications staff members continually work closely with other departments to edit, draft, and/or distribute a variety of press releases relating to city operations and events. Those efforts, among other engagements with the media, have resulted in coverage of:
 - ◊ the progress of construction at Nebraska Furniture Mart in a two-part, front-page series in the July 13 and 20 editions of *The Colony Courier-Leader*;
 - ◊ special events and activities at The Colony Aquatic Park and Recreation Center in a live studio interview the morning of July 30 on WFAA Channel 8's Good Morning Texas program, featuring Elise Knox and Lindsey Stansell;
 - ◊ The Colony Police Department's preparations for the annual National Night Out event in a special column by Officer Keli Hunt in the July 18 edition of *neighborsgo*;
 - ◊ happenings at Stewart Creek Golf Course, including photos taken by city staff of a junior tournament at the course which ran on the front page of the *Courier-Leader* on July 13;
 - ◊ profile of Engineering Director Gordon Scruggs in an installment of "Faces in the Community," the *Courier-Leader*, July 20;
 - ◊ the opening of the filing period for the city's November council election;
 - ◊ CDC's call for input from the community in selecting new playground equipment for Stewart Creek Park;
 - ◊ retirement festivities for longtime HR director Maggie Burkett;
 - ◊ scheduled water-pressure tests by the Water Distribution Department in The Tribute on July 25;
 - ◊ the city's park amenities and special events in an annual Star Local Media publication called Discover, including the Summer Cinema Clubhouse, Sunset Concert Series, Back 2 School Bash, Movies in the Park, American Heroes festival and Holiday in the Park;
 - ◊ performances of Shakespeare in the Park, presented by the City Manager's Arts Committee;
 - ◊ ongoing programs and activities at The Colony Public Library; and,
 - ◊ The Colony Animal Shelter's Beat the Heat Spay/Neuter Clinic on July 16.
- Since July 7, the city's official Twitter account, @TheColonyTexas, has seen a net increase of 15 new followers, bringing the total to 815. Since the previous count, social media moderators have sent out 53 unique Tweets promoting city news, events and other information relevant to the city's residents.
- The city's official Facebook page has accumulated a net total of 69 new "Likes," or followers since the last update, bringing the total to 2,420. Facebook metrics indicated followers were particularly interested in: Movoto's ranking of The Colony among the Top 10 Safest Cities in Texas; an announcement of Nebraska Furniture Mart's recent job fair; Engineering Director Gordon Scruggs' column regarding construction updates in *neighborsgo*; and the CDC's call for input regarding new playground equipment at Stewart Creek Park.

- As matter of routine, the Communications Department also promotes via social media and other methods of communication: weekly updates from the city manager’s office to the city council; job opportunities available with the city; notification of agenda postings for the City Council and the Planning and Zoning Commission; and regional weather and traffic alerts.

If you are not already following us on social media sites, we’d love for you to keep up with at what’s happening in the city at: [facebook.com/thecolonytexas](https://www.facebook.com/thecolonytexas) and twitter.com/thecolonytexas . You can also sign up to receive information via email at: [Citizen Action Center](#)



TheColonyTexas



TheColonyTexas



CityofTheColonyTX

For the month of July the department closed 75 helpdesk tickets. We currently have 26 open tickets with the oldest ticket being open since December 2013. We currently have five new computers left to deploy of those that were purchased this year. This will complete the desktop computer refresh and we will start our five-year replacement cycle in FY 2015-2016.

We are continuing to make enhancements to the city's website that will allow electronic forms (e-forms) to be utilized by several departments. The new website will also allow functionality with most browsers and mobile devices.

The new Toughbook laptops and tablets for the police and fire departments have arrived and we are planning deployment. We are continuing to plan for the implementation of multi-factor authentication for CJIS (Criminal Justice Information Systems) compliance.

The following is a list of projects and tasks in which the I.T. department is currently involved.

Projects: Updates from previous month

- The updated version of Computer Aided Dispatch software has been tested and deployed.
- Equipment and software for the multi-factor authentication CJIS compliance is still under review.
- We only received two bids on the RFP for the phone systems hardware and software upgrade. We are reviewing them and will award the bid in August.
- A contractor was selected to perform firmware and configuration upgrades to city owned security firewalls. Work will be completed by Aug. 8.
- I.T. staff evaluated a remote assistance package that would allow faster response and quicker resolution of desktop issues.

Technology Board Board Members

Stephen Hoffman, Chairman

Bill Swink	Joye Grube, Secretary
Kevin Van Winkle	Joe Sacha, Vice Chair
Juan Martinez, Chair	Vacant

Council Liaison: Joe McCourry

Staff Liaison: Ted Ringener

The Technology Board meeting scheduled for Aug. 4, 2014, was rescheduled for Aug. 11, 2014 due to conflict with city council meeting. There was discussion on video projection enhancements for the city council chambers.

NEW! *E-SUBMISSION FORMS!*

The City's Customer Service Department continually works to improve its processes and make things easier for the residents they serve. As part of that effort, the department recently launched a pair of new e-submission forms on the city website for customers opening or closing utility accounts.

Previously, the only way to set up utility service was to stop by City Hall in person or print and complete the application form from the website and then scan and email it back. Now, customers will have the option of filling out the application online and uploading their required documents, then digitally signing and submitting the application electronically.

The move-out request/closing account form used to be the same as above: print, fill out, scan, email or come to City Hall. Now that form can be completed and submitted online as well.

Customer Services Director Molly Owczar was excited and proud to offer this new option for the city's utility customers.

"This has made the process so much easier for our residents, as well as my staff," she said. "In the near future, we will be looking for additional opportunities to convert Customer Services forms and applications to an e-submission system."

The Colony Utility Department has plenty of payment features designed to provide ease and convenience for the residents and businesses. Credit card auto draft has become a very popular means of payment for the monthly water bill. There is no fee to use this service. The bill amount is charged to the credit card each month on the due date. Residents will continue to receive the monthly bill for review, the payment will be automatic. Enrollment is simple: email the request to enroll into credit card auto draft with a copy of your driver license and a phone number to: utilityadmin@thecolonytx.gov. A Customer Service Representative will contact the enrollee to obtain the credit card information and enter the information into a secure "vault." Those interested in enrolling can also visit us at City Hall, 6800 Main St., The Colony, TX, 75056. Provide driver license and credit card (Master Card/Visa) to be drafted. As a reminder when enrolled in the credit card draft: If the card has expired or the resident receives a new card number, inform the utility department with the new information so there is no interruption in the auto draft.

In addition to the credit card draft, The Colony Utility also offers payment acceptance through an IVR (automated phone payment), through the City's website, bank draft (checking/savings), night deposit as well as in-office payments and regular mail. Automated phone payments are accepted at 972-625-2741, option 4, no fee and accepted 24/7. Web payments are accepted at <https://www.municipalonlinepayments.com/thecolonytx>, fee of \$1.25 and accepted 24/7. Any resident that would like more information on any of these payment options is encouraged to visit our website at www.thecolonytx.gov or call at 972-625-2741. The Customer Services Department is continually researching additional convenient options for our residents regarding the water utility. Stay tuned for the future!

Contact Information

Mailing Address:

PO Box 560008, The Colony, TX 75056

Physical Address:

6800 Main St., The Colony, TX 75056

Email: utilityadmin@thecolonytx.gov

Telephone: 972-625-2741

After Hours Telephone (Water/Sewer): 972-625-4471

If no answer, please call: 469-628-5452

Fax: 972-624-2286

Automated Bill payment/information: 972-625-2741, opt. 4

Office & drive-thru hours: 8 a.m. to 5 p.m. Monday through Friday

The after-hours night depository is located on the north side of the City hall building.

New Service Requirements:

Twenty-four (24) hour notice is required for any new service.

Service Application - English * (Required)**

Service Application - Spanish * (Required)**

Driver's License

Home Owner's Deposit - \$75 (could vary based on prior service)

Renter's Deposit - \$150 (could vary based on prior service)

Application Fee - \$20

Commercial Domestic/Irrigation Application***

Commercial Deposit - Dependent on service

Application Fee - \$20

***If buying - Need copy of Title papers.**

***If renting - Need copy of your signed lease agreement.**

All adults on lease or title papers must be listed on the service application.

The Colony's History at a Glance

In 1973, Fox and Jacobs (F&J), a Dallas-based residential land developer, purchased approximately 2,500 acres of land on the eastern shore of Lake Lewisville and south of Eastvale for a housing development. The name The Colony was chosen because F&J felt a strong sense of kinship with Texas' early developers and also to memorialize the spirit of Peters Colony providing a new way of life – a goal Fox and Jacobs wanted their new development to share, as well.



A Municipal Utility District was then formed to provide public water services to the development. In 1974, streets were poured and many were named after early settlers and members of the crew working on the project. The first families moved into their homes in October 1974. By January 1977, The Colony had over 3,500 residents and voted to incorporate as a city. The Colony became a Home Rule city in 1979.

Fox and Jacobs built and donated a fire station in 1975; the first business was a Stop 'n Go convenience store, opened in 1976; the first churches to open were the Methodist and Baptist churches; the first public school, Camey Elementary, opened in 1977; and The Colony Public Library opened in 1982.

Today, substantial business and retail development is progressively changing the landscape of The Colony. The city's population is currently around 40,000, with more increases expected in the next several years. To quote a recent *D Magazine* article, "The Colony is red hot!"

City of The Colony, Texas

6800 Main St.
The Colony, Texas 75056

City Hall	972-624-3100
Police Department	972-625-1887
Fire Department	972-625-3944
Public Library	972-625-1900
Utility Billing	972-625-2741 ext. 3113
After hours telephone: if no answer;	972-625-4471 469-628-5452
CVB	972-624-LAKE
EDC	972-624-3127
Adult Probation	972-434-7290
Judge James DePiazza	972-434-7200
Vehicle Reg/Tax Office	972-434-7250

If you are not already following us on social media sites, we invite you to monitor what's happening in the city at:



Questions? Email: info@thecolonytx.gov

