

Sept. 8, 2014

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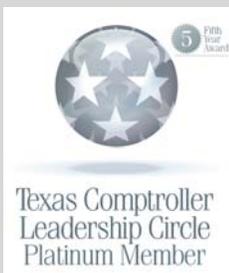


*“You have to learn the rules of the game.  
And then you have to play better than anyone else.”*

— Albert Einstein

*“Ability is what you're capable of doing. Motivation determines what you do.  
Attitude determines how well you do it.”*

— Lou Holtz



## From City Manager Troy Powell

Under the direction of The Colony City Council, my office oversees all of the city's day-to-day operations and services, including management of the city's budget. These tasks are accomplished in partnership with a team of dedicated and professional departmental directors with whom I am proud to serve alongside for the betterment of this wonderful community and its residents.



It is also my responsibility to ensure the vision for the future of the city is realized, as determined by the council and the constituents they represent. It is my belief that The Colony is now and will continue to be a vibrant, evolving community that attracts new residents, visitors and businesses eager to become a part of that future.

## September 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

-  City Council
-  Planning and Zoning
-  Economic Development Corporation
-  Community Development Corporation
-  Board of Adjustment
-  Technology Board
-  Library Board
-  Community Image Advisory Board

## October 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

-  City Council
-  Planning and Zoning
-  Economic Development Corporation
-  Community Development Corporation
-  Board of Adjustment
-  Technology Board
-  Library Board
-  Community Image Advisory Board

## Parks and Recreation

### Sunset Concert Series

*Danny Allen*

Date: Friday, Sept. 12

Time: 8 to 10 p.m.

Location: Stewart Creek Park, 3700 Sparks Road

Cost: Free vehicle admission 30 minutes prior to start of the performance

### Bow-Wow Luau

Date: Saturday, Sept. 13

Time: 10 a.m. to 2 p.m.

Location: Hawaiian Falls, 4400 Paige Road

Cost: resident — \$15/person, \$10 each additional family member; non-resident — \$20/person, \$10 each additional family member; limit two dogs per person

### Movies In The Park

*Frozen*

Date: Friday, Oct. 3

Time: 7:15 p.m.

Location: The Colony Five Star Complex, 4100 Blair Oaks

Cost: Free

### Family Fright Night

Date: Saturday, Oct. 25 – Sunday, Oct. 26

Time: 4 p.m. Oct. 25 to 9 a.m. Oct. 26

Location: Stewart Creek Park, 3700 Sparks Road

Cost: Varies

### American Heroes

Date: Saturday, Nov. 8

Time: Dependent Upon Activity

Location: Five Star Complex, 4100 Blair Oaks Drive

Cost: Free admission

## The Colony Public Library

### Spanish/English Bilingual Story Time — New day, time!

Dates: Saturdays, Sept. 13, 20, 27

Time: 10:15 a.m.

Location: The Colony Public Library, 6800 Main St.

Cost: Free

### eReader Office Hours

Dates & Times: 7 p.m. Tuesday, Sept. 9; 11 a.m. Friday, Sept. 19; and 7 p.m. Tuesday, Sept. 30

Location: The Colony Public Library, 6800 Main St.

Cost: Free

### SciGirls Club: Super Sleuths!

*For girls in grade 5-8*

Date: Wednesday, Sept. 10

Time: 4:30 p.m.

Location: The Colony Public Library, 6800 Main St.

Cost: Free

### Read to Rover

*For grades 1-5*

Date: Saturday, Sept. 13

Time: 11 a.m. to noon

Location: The Colony Public Library, 6800 Main St.

Cost: Free

### Family LEGOmania

*Ages 4 and up; children under the age of 9 must be accompanied at all times by a caregiver age 12 or older*

Date: Saturday, Sept. 27

Time: 2 p.m.

Location: The Colony Public Library, 6800 Main St.

Cost: Free

### Star Wars Reads Day III

Date: Friday, Oct. 10

Time: 1:30 to 3:30 p.m.

Location: The Colony Public Library, 6800 Main St.



## Mosquito season continues

The Colony received its first positive pool test results for 2014 in the area around Blair Oaks Drive and Strickland Avenue. Spraying for mosquitoes in that area was completed on Aug. 24-25. Additional positive pool tests were later reported in the Ashley Gardens area of The Tribute and Augusta Park. Truck-mounted treatments took place in those areas the nights of Aug. 30 and Sept. 1.

As the City continues its proactive approach in prevention of mosquito-borne disease sources on public property, we want to remind everyone that the best prevention for everyone is through education and personal protection, especially for the elderly and those with health issues, by following the 4 D's listed below:

- **Dress to protect:** Wear long sleeves and long pants.
- **Dusk and Dawn:** Avoid being outside at these times if possible.
- **Defend:** Wear insect repellent with DEET or an effective alternative.
- **Drain standing water:** Eliminate any water that stands for longer than 5 days or treat water with larvicide according to the label.

Residents are encouraged to visit the following websites for more information about West Nile virus:

- **City of The Colony:** <http://www.thecolonytx.gov/Depts/PARD/mosquitocontrol.html>
- **Texas Department of State Health Services:** <http://bit.ly/NDuEtq>
- **Denton County Health Department:** <http://tinyurl.com/ng23knj>

For additional information regarding mosquitoes and the City's mosquito treatment plan, contact Community Services Director Pam Nelson at 972-624-3958, via email at [pnelson@thecolonytx.gov](mailto:pnelson@thecolonytx.gov), or visit [www.thecolonytx.gov/Depts/PARD/mosquitocontrol.html](http://www.thecolonytx.gov/Depts/PARD/mosquitocontrol.html). If you notice standing water on private property, please contact The Colony Community Image Department at 972-624-3160.



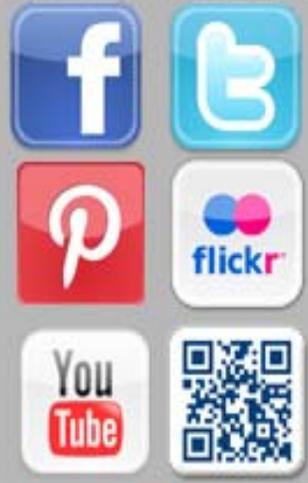
- About the CVB
- Anticipate
- About The Colony
- Traveling Around Texas
- Request a Visitors Guide
- Sign Up for E-News
- Contact Us

### Our Latest CVB Twitter Posts

**Tweets**

- VisitTheColonyTx.com @VisitTheColony All good things must come to an end. Less than a month left to enjoy the 2014 Memorial Fall season. #VisitTheColony #FallSeason
- VisitTheColonyTx.com @VisitTheColony Celebrate National 3 Hours Day at Stewart Creek Park, Hidden Cove Park & Marina or on the family grill. #VisitTheColonyTx.com/visitthe-site
- VisitTheColonyTx.com @VisitTheColony If the 8pm show isn't your bedtime, today's 3 pm performance of "The Sassy Horror Show" is for you. #VisitTheColony
- VisitTheColonyTx.com @VisitTheColony Bookworms and bibliophiles unite - today's Book Lovers Day. #VisitTheColony #BookLoversDay

The Colony, TX  
84°F  
WU



Here's a brief look at what's been happening the past month in the city's **Convention & Visitors Bureau**:

- ◆ The CVB took part in WFAA's Family First Days at Hawaiian Falls Waterpark in The Colony as part of a joint effort between Parks, PD, Animal Services and Communications. Diane Baxter represented the CVB at a booth providing a hands-on, fish-themed children's activity where participants were invited to decorate a paper-plate fish to be displayed at The Colony Aquatic Park.



- ◆ The Colony CVB attended the Texas Association of Convention and Visitors Bureaus (TACVB) Annual Conference in Bay Area Houston. Participants were treated to an inspirational presentation by retired NASA Flight Director and manager, Gene Krantz, best known for his role as Flight Director during the successful Mission Control team efforts to save the crew of Apollo 13. The TACVB Annual Conference provides specialized training and problem solving solutions for convention and tourism professionals and serves as an opportunity for CVB representatives to connect with other Texas, Oklahoma and New Mexico convention and visitor professionals. The TACVB is aimed at supporting and helping to develop the convention and tourism industry in Texas through education and sharing of ideas.



- ◆ During the annual Texas Association of Convention & Visitors Bureaus (TACVB) Conference held in Bay Area Houston, the newly redesigned website ([www.VisitTheColonyTx.com](http://www.VisitTheColonyTx.com)) took top honors in the Budget Category \$349,999 or under. This is the second time The Colony CVB has won first place for its website since 2010. The TACVB Idea Fair is held each year in conjunction with the group’s annual conference to allow convention and visitors bureaus throughout the state of Texas to bring their best ideas, campaigns, projects and products and share them with others. These ideas are entered into one of nine different categories ranging from Tourism Promotion to Cooperative Marketing Initiatives and Websites. The 250-plus convention delegates vote for their favorite ideas; then a team of judges cast their votes to determine the winning ideas. Ideas are judged for originality, cost-saving strategies, visual appeal and methods of implementation within three overall budget categories.



- ◆ The CVB took part in “Social Media and the City,” a yearly social media refresher course for the city’s social media moderators. The Communications Department, through the participation of these moderators, actively works to grow the city’s social media presence by informing and engaging followers. As part of a review of the last year, participants were encouraged to ask questions, provide feedback, recognize what’s been working and identify areas of improvement.
- ◆ With the introduction of Toyota to the area, many people will be planning to relocate in the near future. Diane Baxter joined Keri Samford and Cindi Lane as they met with a tour operator who will be responsible for familiarizing representatives of Toyota with the region. While touring The Colony, the team pointed out several key points of interest to be included during the group’s tour. Routes in and out of the city to the Toyota site were explained and several questions relevant to relocating employees were answered. Prior to the site visit, printed materials were distributed as well as directions to additional digital information.
- ◆ Working again with EDC staff Keri and Cindi, Diane joined in a preliminary discussion with staff from Jackson-Shaw about planning a groundbreaking ceremony for the Courtyard by Marriott and various projects in the Cascades.

- ◆ The CVB made visits to newly opened businesses, Zen Spa and Sun Massage. The CVB pointed out opportunities for each business to expand its reach by utilizing the CVB's social media platforms and website. Materials and contact information were left behind and both companies have officially been listed on the CVB's website attractions: salons and spas page.
- ◆ A representative working with RCJ Machado Jiu-jitsu contacted the CVB requesting materials for participants in a three-day event at the end of October. The CVB provided 150 visitor guides, discount flyers and maps as well as a sampling of materials for visitors interested in picking up more information from the CVB.
- ◆ The CVB has recently updated its online events page to reflect 2015 events. The Parks Department provided the updated list in order for the CVB to begin promoting these events through various media. The CVB is in the process of updating the 2015 Southern Denton County Visitors Guide which provides an events listing and the CVB will be submitting individual events to several online resources which provide free event listings.
- ◆ During the month of August The CVB sent advertising materials through Constant Contact in the form of an electronic newsletter and supplied local hotels with an updated events flyer.



- ◆ The Colony CVB promoted the following topics through social media in August: The Colony Public Library, Oktoberfest at Topgolf, Lakeside Community Theatre, Lewisville Lake, Hawaiian Falls Waterpark, Stewart Creek Park, Hidden Cove Park and Marina, TCPL end of summer parties, LISD Aquatic Center, Topgolf nights, T.C. Tex, The Colony Recreation Center, Summer Cinema Clubhouse, #BeatTheHeat, The Colony CVB website redesign award, The Colony Half Marathon, Rocky Horror Show, Captain Jack's Floating Bar and Grill, CVB restaurant listings, Family First Days, Tribute Golf Links and Guest House special event offer, Sunset Concert Series, Yelp, Trip Advisor, International Bacon Day, The Colony Five Star Complex, Movies in the Park, Saturday Night Out, Lone Star Hot Yoga, A Royal Touch, Palio's Pizza, A Paddle Board Life, The Old American Golf Club, Bow-Wow Luau, The Colony Aquatic Park, The Creek Band, Back 2 School Bash, CVB August eBlast, Family First Splash Mob, *The Lego Movie*, The Old American Golf Club charity tournament, Geocaching, International Beer Day and our local pubs.

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-  [Businesses](#)
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-  [Citizen Action Center](#)
-  [Community TV](#)
-  [Online Bill Pay](#)
-  [Event Information](#)



### The Colony News

**Firefighters battle four-alarm fire**  
No injuries reported as TCFD battles blaze at Comfort Suites. [Read More](#)

[View All](#)

### City Calendar

**12/11/13 - Economic Development Corporation Mtg.**

[View Calendar](#)

### Community Update

#### City Manager Weekly Report

The Colony, Texas - THE Lake, THE Golf, THE 



**City of The Colony**  
@TheColonyTexas  
City by the Lake (RTs are not endorsements)  
The Colony, TX · TheColonyTx.gov

1,670 TWEETS   78 FOLLOWING   572 FOLLOWERS   [Edit profile](#)



### City of The Colony - Texas Government

★★★★★  
2,053 likes · 121 talking about this · 1,398 were here

Government Organization  
Please visit [www.TheColonyTx.gov](http://www.TheColonyTx.gov)  
Follow us on twitter: @TheColonyTexas



 2,053



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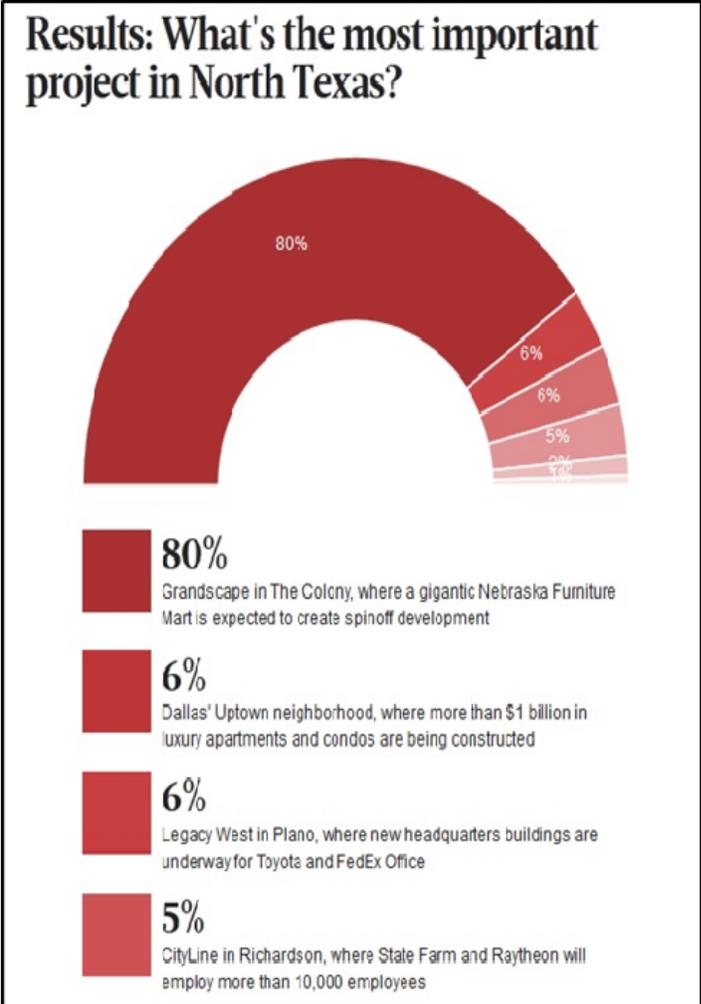
[Likes](#)

[Map](#)

[Events](#)

Here's a brief look at what's been happening the past month in the city's **Communications Department**:

- ◆ Both internally and in the community at large, Communications staff actively promoted participation in a recent Dallas Business Journal poll about the most important projects in North Texas. **The city's Grandscape development won the poll going away, with 80 percent of the vote!**
- ◆ Communications staff members are continuing preparations for production of an important public service video regarding the Main Street Widening project. Pre-production is well underway as we develop a shot list, determine locations, and work through drafts of the storyboard and script. The funny yet informative video will primarily include a call for patience and understanding while reminding motorists the city is sympathetic to the frustrations resulting from road construction. Additionally, it will emphasize how vital it will be to continue to support our local businesses located along FM423. Driveways to access these shops will be available.
- ◆ Communications hosted its annual meeting for the city's social media moderators on Aug. 20, with representatives from the Library, Parks, Aquatics, CVB, PD, and the city manager's office in attendance. The meeting serves as a refresher and training opportunity for those employees charged with helping promote the city on Twitter, Facebook, and other social media platforms. Industry analysis continues to reflect the importance of municipalities engaging their constituents on social media, in addition to more traditional methods of communication. Topics included Hootsuite scheduling, records retention, legal disclaimers, and best practices. Attendees were enthusiastic and engaged, setting the tone for another year of productive use of the city's social media tools.
- ◆ In anticipation of the first day of the 2014-15 school year on Aug. 25, communications staff worked with the police department in a concerted effort to schedule and post reminders for the public, including calls for observing school zones and pedestrian traffic as students travel to and from campus. The department also coordinated with Parks and Recreation to publish follow-up data from the annual Back to School Bash detailing how many students were assisted by the event and what businesses and organizations participated.



- ◆ The Communications Department helped coordinate a joint effort with the CVB, Aquatic Park, Parks and Recreation, Animal Services and Police Department for participation in WFAA Channel 8's Family First Day at Hawaiian Falls Waterpark on Aug. 8. Staff from the above listed departments set up set two tents offering fun games and activities for children during the event. It was a great opportunity for the city to partner with the media in a community outreach capacity. Photos from the event can be found on the city's Facebook page as well on WFAA's website at <http://www.wfaa.com/picture-gallery/entertainment/events/family-first/2014/08/25/14321366/>.



- ◆ In coordination with the City Secretary's Office, the department has concluded production and publication of brief biographies for members of The Colony City Council. The bios contain basic personal, professional and municipal information and are now available on the city's website, <http://thecolonytx.gov/Council/CityCouncil.html>.



### Mayor Joe McCourry

**Years of council service:** 11  
**Term expiration:** Nov. 2015

Mayor McCourry was elected to his first term as mayor in 2009. He was re-elected to a second term in the city's first uncontested mayoral race in 2012.

Mayor McCourry was first elected to The Colony City Council in 2009 as the Place 3 representative, serving two consecutive three-year terms.



He has been a resident of The Colony since 1988. He is originally from Oklahoma City, and graduated with honors from the University of Central Oklahoma.

Professionally, McCourry is a 17-year employee of Fidelity Information Services, the world's largest provider of financial software.

He is a U.S. Marine Corps veteran who is dedicated to promoting and supporting veterans and their families. McCourry and his wife, Tamara, have been married for 24 years and have four children.

Mayor Joe McCourry does a live segment with KRLD 1080 radio about new development in The Colony.

- ◆ Communications staff members continually work closely with other departments to edit, draft, and/or distribute a variety of press releases relating to city operations and events. Those efforts, among other engagements with the media, have resulted in coverage of:
  - the City Council’s approval of an SUP and site plan for a new Holiday Inn to be located southwest of Memorial Drive and Paige Road;
  - the City Council’s ongoing deliberations regarding the 2014-15 FY budget and tax rate;
  - the City Manager’s announcement of David Coulon being named the new Chief of Police;
  - the Convention and Visitors Bureau’s first-place award for its new website, presented by the Texas Association of Convention and Visitors Bureaus;
  - profile of Government Relations Director Brant Shallenburger in an installment of “Faces in the Community,” in *The Colony Courier-Leader*, Aug. 10;
  - the city’s ongoing economic development efforts in an informative community leader’s column by EDC Director Keri Samford, published Aug. 25 in *neighborsgo*;
  - TCPD’s awards from *Law & Order* magazine for the department’s SRO and patrol vehicle designs;
  - the city’s first positive test of 2014 for West Nile virus in a mosquito trapped near Strickland Avenue;
  - Parks and Recreation special events, including the Sunset Concert Series, Back to School Bash, Movies in the Park, Summer Cinema Clubhouse, Bow Wow Luau, and Family Fright Night;
  - ongoing programs and activities at The Colony Public Library; and,
  - The Colony Firefighters Association’s annual Take on the Heat Triathlon on Aug. 17 at the LISD Natatorium.
- ◆ Since Aug. 4, the city’s official Twitter account, @TheColonyTexas, has seen a net increase of 24 new followers, bringing the total to 839. Since the previous count, social media moderators have sent out 39 unique Tweets promoting city news, events and other information relevant to the city’s residents.
- ◆ The city’s official Facebook page has accumulated a net total of 33 new “Likes,” or followers since the last update, bringing the total to 2,453. Facebook metrics indicated followers were particularly interested in: the announcement of the city’s first 2014 case of a positive test for WNV in a mosquito trapped near Strickland Avenue; listings of employment opportunities with the city; utility related lane closures on Main Street Aug. 20; and a *Dallas Business Journal* poll in which the city’s Grandscape development was named Most Important Project in North Texas.
- ◆ As matter of routine, the Communications Department provides assistance with broadcasting and recording public meetings, and also promotes the following via social media and other methods of communication: weekly updates from the city manager’s office to the city council; job opportunities available with the city; notification of agenda postings for the City Council and the Planning and Zoning Commission; and regional weather and traffic alerts.

If you are not already following us on social media sites, we’d love for you to keep up with at what’s happening in the city at: [facebook.com/thecolonytexas](https://www.facebook.com/thecolonytexas) and [twitter.com/thecolonytexas](https://twitter.com/thecolonytexas) . You can also sign up to receive information via email at: [Citizen Action Center](#)



TheColonyTexas



TheColonyTexas



CityofTheColonyTX

For the month of August the department closed 59 helpdesk tickets. We currently have 28 open tickets with the oldest ticket being open since March 2014. The final desktops that were purchased this year are scheduled to be deployed this month.

Enhancements to the city's website using electronic forms (e-forms), which are utilized by several departments, have been a big success. These e-forms have simplified the process for both citizens and staff alike, reducing the amount of time spent by both parties to accomplish these tasks. We will continue to review opportunities in other departments to implement these forms and other website enhancements improving communications with our citizens and others that visit our city websites.

Deployment of the new tablets for the fire department is almost complete; we have three remaining tablets to deploy. Configuration of the new laptops for the police department is under way. Implementation of multi-factor authentication for CJIS (Criminal Justice Information Systems) compliance has started with plans for completion by Sept. 30, 2014.

The following are updates from previous months of projects and tasks in which the I.T. Department is involved in.

- The contractor for the phone systems hardware and software upgrade has been selected with a PO being cut. We are working with the contractor to complete the implementation schedule starting later this month. This upgrade should take approximately one week to complete.
- The city's firewalls have been upgraded to include the latest security updates with review of all access rules allowing access to the city's networks.
- IT staff evaluated a remote assistance package that would allow faster response and quicker resolution of desktop issues. This is something that will be addressed later based on future staffing levels.
- The new VPN server for the police/fire CAD connections has been built with initial configuration completed. Planning, testing and implementation of the new internet connection for this project are near completion.

## **Technology Board**

### **Board Members**

#### **Juan Martinez, Chair**

**Joye Grube, Secretary**

**Bill Swink**

**Joe Sacha, Vice Chair**

**Kevin Van Winkle**

**Stephen Hoffman**

**Vacant**

**Council Liaison's: Joe McCourry**

**Staff Liaison: Ted Ringener**

The Technology Board met Aug. 10. The discussion centered on video projection enhancements for the city council chambers. This resulted in a recommendation to council that the city move forward with new projection system technology if the budget is approved by council.

## Contact Information

**Mailing Address:** PO Box 560008, The Colony, Tx 75056

**Physical Address:** 6800 Main St., The Colony, Tx 75056

**Telephone:** 972-625-2741

**After Hours Telephone: (Water/Sewer):** 972-625-4471

**If no answer please call:** 469-628-5452

**Fax:** 972-624-2286

**Email:** utilityadmin@thecolonytx.gov

**Automated Bill payment/information:** 972-625-2741 opt. 4

### **Hours:**

**Office: 8 a.m. to 5 p.m. Monday through Friday**

**Drive-thru: 8 a.m. to 5 p.m. Monday through Friday**

**The after hours night depository is located on the north side of the City hall building.**

## New Service Requirements

**Twenty-four (24) hour notice is required for any new service.**

**Service Application - English \*\*\* (Required)**

**Service Application - Spanish \*\*\* (Required)**

**Driver's License**

**Home Owner's Deposit:** \$75 (could vary based on prior service)

**Renter's Deposit:** \$150 (could vary based on prior service)

**Application Fee:** \$20

**Commercial Domestic/Irrigation Application\*\*\***

**Commercial Deposit - Dependent on service**

**Application Fee:** \$20

**\*If buying - Need copy of Title papers.**

**\*If renting - Need copy of your signed lease agreement.**

**\*All adults on lease or title papers must be listed on the service application.\***

In 1973, Fox and Jacobs (F&J), a Dallas-based residential land developer, purchased approximately 2,500 acres of land on the eastern shore of Lake Lewisville and south of Eastvale for a housing development. The name The Colony was chosen because F&J felt a strong sense of kinship with Texas' early developers and also to memorialize the spirit of Peters



Colony providing a new way of life – a goal Fox and Jacobs wanted their new development to share, as well.

A Municipal Utility District was then formed to provide public water services to the development. In 1974, streets were poured and many were named after early settlers and members of the crew working on the project. The first families moved into their homes in October 1974. By January 1977, The Colony had over 3,500 residents and voted to incorporate as a city. The Colony became a Home Rule city in 1979.

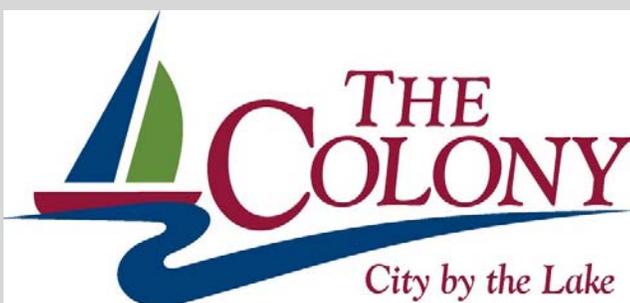
Fox and Jacobs built and donated a fire station in 1975; the first business was a Stop 'n Go convenience store, opened in 1976; the first churches to open were the Methodist and Baptist churches; the first public school, Camey Elementary, opened in 1977; and The Colony Public Library opened in 1982.

Today, substantial business and retail development is progressively changing the landscape of The Colony. The city's population is currently around 40,000, with more increases expected in the next several years. To quote a recent *D Magazine* article, "The Colony is red hot!"

## City of The Colony, Texas

6800 Main St.  
The Colony, Texas 75056

City Hall	972-624-3100
Police Department	972-625-1887
Rec Center	972-625-1106
Community Center	972-624-2246
Fire Department	972-625-3944
Public Library	972-625-1900
Utility Billing	972-625-2741 ext. 3113
After hours telephone: if no answer;	972-625-4471 469-628-5452
CVB	972-624-LAKE
EDC	972-624-3127
Adult Probation	972-434-7290
Judge James DePiazza	972-434-7200
Vehicle Reg/Tax Office	972-434-7250



If you are not already following us on social media sites, we invite you to monitor what's happening in the city at:



[facebook.com/thecolonytexas](https://www.facebook.com/thecolonytexas)



[twitter.com/thecolonytexas](https://twitter.com/thecolonytexas)



[CityofTheColonyTX](https://www.youtube.com/CityofTheColonyTX)

Email: [info@thecolonytx.gov](mailto:info@thecolonytx.gov)

